

Item B

Larry I. Schwartz**United States Patent & Trademark Office
Customer Service Center, Technology Center 3700****703/306-5648**

Date: 8/14/03**Total # of pages including cover sheet: 3****To: John Tocher****Recipient Fax: 403-219-3354****From: Larry I. Schwartz
Administrator****Customer Service Center****Sender Fax: 703-872-9301****Memo:**

Attached is a copy of the database screens for SN 09/981,060 showing that we spoke on 1/23/03 and that you had reported that the Office would not accept delivery of your papers.

Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax

BEST AVAILABLE COPY

Customer Service Inquiry Database - (Main Data Entry)

EXIT

NEW INQUIRY

Application Number: 09/981,060 Log Number: 124307

Contact Type: Telephone Date of First Contact: 23-Aug-03

Reason Category: 1150 MISCELLANEOUS

Reason for Inquiry:

INQUIRER'S INFORMATION

Inquiry Type: ☐ Editorial ☐ Inventor

Customer Number:

First: Last: Phone: Fax: E-Mail: Country:

Street Address Lines 1 and 2: City: State: Zip/Postal Code:

Type of Application: Utility Patent Number:

Prosecution Status: N/A Atty Docket No:

Application Title:

Explanation of Initial Inquiry

Responded to office action via UPS but says office would not accept UPS delivery

ACTION TAKEN

View Action History

Category:

Action:

Action Date: 14-Aug-03 Taken By:

Action Explanation:

☐ Resolved Time Invested: 30 Min Title:Is a Follow-Up needed? ☐ Yes ☐ No

Projected Follow-Up Completion Date:

Complete Action

PALM INFORMATION

☐ Current
-PALM Info☐ By Application Number
☐ By Patent Number

View PALM History

Action Taken	
Applying Number	09/981,060
Log Number	124307
<input type="button" value="EXIT"/>	
Date of Action	23 Jan 03
Action Taken	OIPE
Resolving Action?	NO
Action Explanation:	
Spoke to Delora Dillard and was told to have him ask UPS to resubmit package. There is no reason why package was rejected.	
Taken By: Larry Schwartz	